



集友銀行
Chiyu Banking Corporation Ltd.

新聞稿

即時發佈

有關偽冒網站的聲明

(香港, 2026 年 10 月 9 日) 集友銀行有限公司 (「集友銀行」) 提醒客戶及公眾人士提高警覺, 留意以下偽冒網站:

hxxps[:]//carousell[.]casoruese[.]cc/bank-login/03806095/cybhk

hxxps[:]//carousell[.]shop-pay[.]cyou/merchant/bank-confirm/cybhk/372009192

集友銀行特此聲明與該網站並無任何關係, 並將向香港金融管理局通報有關情況。

集友銀行建議客戶經電子銀行服務進行交易時, 應在瀏覽器直接輸入集友銀行網址 (www.chiyubank.com), 或經官方應用程式商店或可信來源下載的集友銀行流動應用程式, 接駁至網上銀行或手機銀行賬戶, 切勿透過電郵內附件、網頁上的超連結或二維條碼登入該等賬戶或提供個人資料 (包括密碼)。有關電子銀行服務的保安資訊, 請瀏覽 <https://www.chiyubank.com/cyb/index/bazx/index.shtml>。

任何人士如曾登入上述偽冒網站並提供其個人資料, 請即致電集友銀行客戶服務熱線 (852) 2232 3625 及聯絡香港警方。

以下為偽冒網站截圖 (只有英文版本):

集友銀行
Chiyu Banking Corporation Ltd.

繁 簡 ENG

Welcome for using Internet Banking

Personal login

Please Input Internet Banking Number/Username

Please Input Internet Banking Password

Forgot Internet Banking No./ User Name, Password or unlock suspended service please click [here](#).

Login

Apply

System Upgrade Schedule

Customer Service Hotline: :
(852) 2232 3625

Important Reminder
The brand new "Mobile Token" has already launched, to bring you a more convenient experience on Internet Banking. Download our Bank's Mobile App and follow a few simple steps to activate immediately, conduct **Designated Transactions** with ease. [See details](#)

What's News

For the security reason, CHYU Mobile Banking has temporarily suspended the fingerprint authentication in selected Samsung devices such as Samsung Galaxy S10, Galaxy S10e, Galaxy S10+, Galaxy Note 10, Galaxy Note 10+, until further notice. Customers can still use the Mobile Security for designated transactions.

Please change your password regularly and set a strong password. Do not log into Internet Banking or Mobile Banking services through hyperlinks embedded in any email. Do not access the Internet Banking or Mobile Banking services using a shared computer or wireless network in public places. In case of doubt, please do not follow the instructions of the suspicious web page or input any data, and call our customer service hotline (852) 2232 3625.

Online Security

How to protect your online transactions? Please [click here](#).